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October 18, 2010

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

Re: Letter of Appeal of Funding Commitment Decision Letter for funding Year 2010, issued August 3, 2009.

Dear Sir or Madam:

I am submitting this letter of appeal regarding FRN 1947203 of E-rate FY 2010 for Internet Access, on the grounds that an administrative error during Form 471 data entry is the direct and only cause for Highland Charter being awarded less than 1/10 of the funding they deserve.

Appellant Name:	Erate Exchange, LLC
Applicant Name:	Highland Charter School
471 Application Number:	715336
Billed Entity Number:	201243
FRN:	1947203
Service Provider:	Time Warner Cable Information Systems (North Carolina), LLC

The issue in this case boils down simply to this: The amount of funding that was approved was based on an administrative error made while inputting data into the Form 471. At the time of data entry \$120.00 dollars was referenced as the monthly recurring total. This number should have been input as \$1,080.00 based on billing documentation from Time Warner Cable Information Systems (North Carolina), LLC, which I have attached to this letter. Based on the Bishop Perry Order, we request FRN 1947203 be increased and USAC actions remain consistent with this order.

Given that the denial of funding in this case was based on merely an administrative error, regarding the input of data on the Form 471, the Parties respectfully request that the SLD process this Letter of Appeal and approve the increase in funding commitment from \$1,296.00 to \$12,960.00 annually for Highland Charter School. The denial of this appeal based on an administrative error places a particular hardship on a school such as Highland Charter School that otherwise should have been approved for and received E-rate funding for its application.

We respectfully request that you increase the amount of funding dedicated to FRN 1947203. Thank you for reviewing this appeal. Please use the contact information below.

Shari Dwyer Phillips, President, E-rate Exchange, LLC, PO Box 451, Syracuse, NY 13206, Tel. 315.422.7608, Fax 866.283.9332, sdp@erateexchange.com

Sincerely,
E-rate Exchange, LLC

Ms. Shari D. Phillips
President

CC: Enclosures – October 2009 Time Warner Cable bill



13840 Ballantyne Corporate Place
Charlotte, NC 28277-1234

Account Number	Service Period	Due Date	Balance Due
1663001100-519280201-7	10/01/09-10/31/09	10/15/09	\$3,115.55

Customer Code: 4650

HIGHLAND CHARTER HIGH SCHOOL

Service Address: 324 N HIGHLAND ST APT RR GASTONIA NC 28052-2108 24

ACCOUNT SUMMARY

PRIOR MONTH HISTORY

08/24 BALANCE LAST STATEMENT\$3,942.19
08/25 THANK YOU FOR YOUR PAYMENT\$2,160.00CR
TOTAL PRIOR MONTH HISTORY\$1,782.19

CURRENT MONTHLY CHARGES

Monthly Data Charges

10/01-10/31 Interstate Point To Point 5M\$1,080.00
TOTAL MONTHLY DATA CHARGES\$1,080.00

TAXES AND FEES

State Sales Tax\$86.71
Federal Universal Service Fund\$139.32
State Sales Tax on FUSF\$11.15
FCC Regulatory Fee - Blended\$3.90
Regulatory Recovery Fee - Full\$12.28
TOTAL TAXES AND FEES\$253.36

TOTAL AMOUNT DUE\$3,115.55

CONTACT US:

Carolinas Toll Free Customer Care:
1-877-TWC-B2B0 (1-877-892-2220)

Visit our website at:
www.carolinas.twcbc.com



13840 Ballantyne Corporate Place
Charlotte, NC 28277-1234

7606 0000 N0 RP 24 09242009 NNYNNNN 0004469 S3 T20

4469 1 AV 0.335

HIGHLAND CHARTER HIGH SCHOOL
C/O TIMEWARER CABLE--ERATE
BLDG 2ND APT FLOOR
13840 BALLANTYNE CORPORATE PL
CHARLOTTE NC 28277-2734



Please detach and enclose this coupon with your payment.

ACCOUNT NUMBER: 1663001100-519280201-7

Statement Reflects transactions made through 09/24/09

Summary	Past Due	Current Due	Total
Amount Due	\$1,782.19	\$1,333.36	\$3,115.55
Due Date	N/A	10/15/09	
AMOUNT ENCLOSED —————>			

TIME WARNER CABLE
P.O. BOX 70872
CHARLOTTE, NC 28272-0872

1663001100519280201770311555





13840 Ballantyne Corporate Place
Charlotte, NC 28277-1234

Account Number	Service Period	Due Date	Balance Due
663001100-519280201-7	10/01/09-10/31/09	10/15/09	\$3,115.55

Customer Code: 4650



Some of the ways Time Warner Cable Business Class can help to improve your bottom line...

Products and Services

We provide nationally acclaimed, unparalleled products and services, including **Data**, **Voice**, **Security**, and **Video** solutions to businesses of all sizes. You will never feel "small" with our IP-based, robust, reliable, wholly owned network and 24/7 customer service.



Data

Our Data solutions incorporate a selection of products and services that enable every business to reach peak levels of performance, productivity and profitability. Our integrated products are specifically designed to meet the distinct needs of all businesses.



Video & Music Services

Regardless of the environment – from sports bars to hotels, from corporate offices to restaurants, from waiting rooms to retail stores – customer & employees want around-the-clock access to information on world events and local news. Time Warner Cable Video & Music Services meets that demand.



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Transmit sensitive files securely to and from your home office or between your network of clients, vendors and colleagues. Secure connections can be made between a main site and up to 10 remote locations, with up to 254 private IP addresses each.



Business Class Phone

*Offers your company a multi-line, crystal clear, reliable phone service. Each line can be configured to meet your specific business feature and call restriction requirements. And you can keep your existing business phone numbers & telephone equipment. **Service not available in all areas.***

Now, you can rely on one provider for account administration of your business communications needs, plus enjoy the convenience of a single invoice. We provide your company with the flexibility to choose the most beneficial solution for your business. For a free consultation with one of our local account specialists, please call: **1-877-TWC-B2B0** or **877-892-2220** or visit our website at: www.carolinas.twcbc.com for more information on all of our products and services.

If you have a problem with your cable or video programming service, you should FIRST contact customer service at the following telephone number: **1-877-892-2220**. If we are unable to satisfactorily resolve your complaint, you may contact the Consumer Protection Division of the Attorney General's Office of the State of North Carolina at www.ncdoj.com/cable.

Time Warner Cable Bill Payment Centers:

Payment centers can only process payments - account changes must be done by calling 1-877-892-2220

2125 Union Rd
Gastonia, NC 28054
Monday - Friday: 8:00am - 5:00pm
Saturday 8:00am - 12:00 noon
1-877-892-2220

For information on any upcoming programming changes, please consult the Legal Notices published in your area's primary newspaper on the 1st and 3rd Monday of each month.

Payments may be made in person at the Time Warner Cable Bill Payment Centers listed above, through the mail using the address listed on the front of this coupon, over the phone by calling 1-877-892-2220, or online at <http://www.timewarnercable.com/Carolinas/customer/payxpress/default.html>. Payment centers can only process payments - account changes must be done by calling 1-877-892-2220.